



NINI HAIR

A TOUCH OF BEAUTY ...

708 W Broadway Ave, N Forest Lake, MN, 55025

Phone: 763 377 1639

Email: Ninihair001@gmail.com

Nini-Hair.com

Terms of Use and Policy

1. **INTRODUCTION** Welcome to our online wig shopping store **nini-hair.com**. By accessing or using our Website, you agree to be bound by the following terms and conditions. Please read these Terms of Use carefully before using our Website.
2. **PRODUCTS** We sell high-quality wigs on our Website. We make every effort to display the colors and styles of our products accurately on our Website. However, we cannot guarantee that your computer monitor's display of any color or style will be accurate.
3. **ORDERING PROCESS** When you place an order on our Website, you will receive an email confirmation of your order. Your order will be shipped to the address you provided during checkout. We reserve the right to refuse or cancel any order for any reason at any time.
4. **PAYMENT** We accept all major credit cards as well as PayPal. You will be charged for your order at the time of purchase. All transactions are processed through a secure payment gateway.
5. **DEPOSIT** A \$20 non-refundable deposit is required to book your appointment. The deposit goes towards your overall service price and NO SHOW. The remaining balance must be paid in cash or CashApp,
6. **SHIPPING** We ship orders within 3-7 business days after payment is received. Shipping times may vary depending on your location. Standard shipping is free for all orders.
7. **GUEST** No extra guests, please come to your appointment alone. Please let me know if you are coming with someone
8. **RETURNS AND EXCHANGES** We want you to be completely satisfied with your purchase from our Website. If you are not satisfied with your purchase, you may return it within 14 days for an exchange or refund. All returns must be in their original packaging and in new

condition. Customers are responsible for the cost of return shipping. custom made wigs are not refundable

9. **APPOINTMENT** You have a 15-minute grace period, if you do not call or text to communicate within the 15-minute grace period, your appointment will be canceled. But if you wish to continue the appointment after being late and communicating, there will be a \$10 late fee added to the service.

- Hair is included In all Braiding styles except Locs, you will provide your own hair for this hairstyle. If you have any questions about what hair to buy, please contact or DM me (+1 763 377 1639) ;
- If you prefer to bring your own hair, I prefer the brand X-expression or Freetress otherwise any other brand is ok. Then I will only charge you for the service.
- Please wash and blow-dry your hair if you are getting any braided styles.

We charged an extra \$20 fee to detangle your hair and blow it out

10. **INTELLECTUAL PROPERTY** All content on our Website, including text, images, graphics, logos, and designs, is the property of our Company and protected by applicable copyright and trademark laws. You may not use any of our intellectual property without our prior written consent.
11. **DISCLAIMER OF WARRANTIES** Our Website and its contents are provided on an "as is" basis. We make no representations or warranties of any kind, express or implied, as to the operation of our Website or the information, content, materials, or products included on our Website. To the fullest extent permissible by applicable law, we disclaim all warranties, express or implied, including but not limited to, implied warranties of merchantability and fitness for a particular purpose.
12. **LIMITATION OF LIABILITY** In no event shall our Company be liable for any damages whatsoever arising out of or relating to the use of our Website, including without limitation direct, indirect, incidental, punitive, or consequential damages, whether in an action of contract, tort, negligence, strict liability, or otherwise, even if advised of the possibility of such damages.
13. **GOVERNING LAW** These Terms of Use shall be governed by and construed in accordance with the laws of the jurisdiction where our Company is located, without regard to its conflict of law provisions.
14. **CHANGES TO TERMS OF USE** We reserve the right to modify these Terms of Use at any time. Your continued use of our Website after we have posted modifications will constitute your acceptance of such modifications.
15. **COVID-19** A mask is not required at appointments. If you are feeling sick or have been around someone who is sick, please stay home and do not schedule an appointment at the time to protect me and other staff. Thanks
16. **CONTACT US** If you have any questions about these Terms of Use, please contact us at customers@nini-hair.com